

scrapes, gouges, dents or creases to the pipeline or its coating could cause future safety problems.

- Do not attempt to repair the damage yourself.
- Do not cover the damaged pipeline.
- If a line is ruptured or leaking, call **911**.

You'll know what's below by the different flags, stakes and paint

-  **Red** - Electric
-  **Yellow** - Gas, oil or petroleum
-  **Orange** - Communications
-  **Blue** - Potable water
-  **Purple** - Reclaimed water, irrigation
-  **Green** - Sewer
-  **White** - Proposed excavation
-  **Pink** - Temporary survey

PIPELINE LEAKS

How to recognize a pipeline leak
The best way to recognize a pipeline leak is to use your senses of sight, sound and smell. Your first concern should be for personal safety and the safety of those around you.

Look for:

- Liquid on the ground
- Rainbow sheen on water
- Dead vegetation
- Dirt blowing into the air
- Low lying vapor cloud
- Mud or water bubbling up
- Frozen ground

Listen for:

- A spewing, hissing or roaring sound

Smell for:

- Hydrocarbon odor
- Rotten egg odor

What to do in a leak occurs

- Evacuate the area immediately by foot and in a direction upwind from any vapors or fumes;
- Eliminate ignition sources (static electricity, electric devices, communication devices, motor vehicles, tools, etc.);
- Warn others to stay clear of the area;
- Call 911 or local emergency officials;
- Call the Valero emergency notification

hotline at **866-423-0898**, and give your name, phone number, a description of the leak and its location.

DO NOT:

- Attempt to extinguish a fire;
- Operate any pipeline valves or other equipment;
- Walk or drive into leak or vapor cloud;
- Make contact with liquid or vapor;
- Attempt to move vehicles or equipment from the area.

VALERO EMERGENCY RESPONSE, RESOURCES AND CAPABILITIES

Emergency Condition:

An emergency condition exists if any one or combination of the following events occurs on a pipeline:

- Fire or explosion
- Natural disaster
- Accidental release of vapors and/or liquids
- Hazard caused by operational failure
- Act of sabotage

Emergency Response and Capabilities

Should a pipeline emergency occur, Valero's actions will be directed first toward protecting people, then toward protecting the environment and property. Valero has a local Emergency Response Plan prepared to handle emergencies which includes the use of an Incident Command System when appropriate. Valero will coordinate with local emergency officials to secure the area, stabilize the situation, repair the facility and restore operations.

Controllers in the Control Center are authorized to shut down pipeline operation as necessary during an emergency. Once operators arrive at the site of the emergency, they evaluate the situation and take appropriate action to mitigate consequences and identify any additional hazards.

Equipment and personnel for emergency response are supplied to Valero by contracted Oil Spill Removal Organization (OSROs). These OSROs are available 24-hours a day and have equipment located throughout the various regions and capabilities to provide initial and long term spill response throughout the "facility" coverage areas. They provide the

necessary expertise and equipment to properly minimize environmental damage and product recovery.

HOW TO GET MORE INFORMATION

For information about Valero's Integrity Management Program or other Pipeline Safety Programs, email us at ValeroIMP@valero.com.

For information about Valero's local Emergency Response Plan, email us at ValeroER@valero.com.

To view and download maps of all transmission pipelines in your community, visit the National Pipeline Mapping System website at www.npms.phmsa.dot.gov.

For your state's One-Call requirements, please visit: <https://call811.com>. Refer to the SDS information contained at the conclusion of the informational packet for complete safety and hazard information.